



# Salvin Repair Information Form

Doc. No: 1100-2F  
Rev. No: C  
Effective Date: See QT9  
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**PLEASE INCLUDE THIS PAGE IN YOUR REPAIR SHIPMENT**

## REPAIR INFORMATION FORM

Your Office Information:			
Doctor's Name			
Contact Person			
Address			
Phone Number		Email Address*	
Customer #		Invoice #	

*\*Please provide your email address so that we can send you the evaluation and cost of the repair*

**Please list each item you are sending for repair along with any applicable serial or lot numbers  
Describe with detail the nature of the issue or problem you are experiencing with the item(s).**

Item #	Lot or Serial #	Description of Problem

**Please answer the following questions regarding the issue/problem with your item(s).**

Question	Yes	No
1 Is the issue a deficiency related to the identity, quality, durability, reliability, safety, effectiveness, or performance of the item?	<input type="checkbox"/>	<input type="checkbox"/>
2 Was a patient involved when the issue or problem occurred?	<input type="checkbox"/>	<input type="checkbox"/>
3 If YES to #2, were there any adverse patient effects?	<input type="checkbox"/>	<input type="checkbox"/>
4 If YES to #3, please explain below		

**I hereby attest that the instruments being returned to Salvin Dental Specialties, LLC have either been (check one):**

<input type="checkbox"/>	Sterilized in accordance with their Instructions for Use (IFU).
OR	
<input type="checkbox"/>	Have not been clinically used*

*\*Process products per 1088P*

Print Name	Signature	Date

Upon receiving your repair at Salvin, an evaluation of the problem will be made. The evaluation period could take up to two (2) weeks. We will reply to you with the evaluation as soon as possible.

**Please ship package to:**

Salvin Dental Specialties LLC Attn: Repairs Department 3450 Latrobe Drive Charlotte NC 28211	Suggestions for Shipping: -Please use proper packaging to avoid damage or loss of product during transit -If possible, ship by a courier that will provide a tracking number -Salvin Dental Specialties does not pay for repair shipping.
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